



Parts Sales Associate

Position Status: Full-time

Location: Neepawa, MB

Description

AgWest is looking for a Parts Sales Associate to join our team! The Parts Sales Associate plays a vital role in customer service at our Branch as the key customer contact for advising and distributing parts and consistently providing superior service.

As a Parts Sales Associate, YOU will experience:

- Working within one of the safest organizations in the industry where your safety and well-being are our most important priority.
- Working for the best in class equipment dealer and with premium brands to exceed our customer needs.
- Opportunities to continuously Learn, Grow and Develop with our AgWest team for your success.

In a typical day, you will:

- Demonstrate safe, environmentally sound and healthy work behaviors at all times, in support of Agwest's Health and Safety Policies, Programs and initiatives.
- Enhance our customer's experience and commitment to brand loyalty by providing product expertise, relevant parts recommendations and regular communication of current and upcoming parts promotions.
- Manage parts inquiries and correspondence effectively over the parts counter, through email, text, and by phone in a timely and courteous manner.
- Manage the daily functions of the parts operation, including sourcing, procuring and ordering parts, following up on backorders and credits, conducting inventory counts, processing cores and warranties.
- Provide on call service as required, at times on weekends and evenings.

Must-haves for this role:

- Minimum post-secondary education.
- 3+ years of experience in a parts service role.

About AgWest:

At AgWest, we provide a comprehensive range of Claas machinery and Agco brands, ensuring year-round productivity for farming operations in Manitoba. Our extensive lineup is complemented by a wide selection of attachments, backed by our dedicated sales, service, and parts teams. Our competitive edge is forged by the skills and expertise of our team.

Join us in making a significant impact within the agricultural industry. Apply today and be part of a team that's driving excellence, innovation, and customer satisfaction.

More information / how to Apply:

You can apply via email to Darrell Saari, Parts Manager | AgWest via DSaari@agwest.com with a resume, or call 431 731 895.